

TAX ADVISORY

Making it easier to pay

This Service Is
FREE

Do you need help with understanding General Consumption Tax (GCT), Income Tax or Pay-As-You -Earn (PAYE) matters?

The Tax Administration Jamaica (TAJ) is working to improve its customer service delivery and increase voluntary compliance by implementing an Advisory Visit Programme.

Under this programme, Officers from the Department will visit you and advise you on how to implement, manage and interpret various tax laws within your business so that errors and misunderstanding may be avoided.

The objective of this programme is to provide information

WHO WILL BE VISITED?

It is the intention that all individuals and companies registered for GCT will receive an advisory visit shortly after registration. These visits will be prioritized in order of:

- Those who request assistance at the time of registration.
- Those who contact the Department by telephone, letter or in person and make a request.
- Those who in the opinion of the Tax Administration would benefit from such a visit.



Tax Administration Jamaica

HOW ARE THE VISITS MADE?

- An officer will telephone or write to arrange a visit during normal working hours.
- If you wish to have your accountant, please feel free to do so. Remember priority will be given to those who have requested a visit.

WE ARE HERE TO HELP!

If you need assistance in complying with the tax laws relating to the General Consumption Tax and Income Tax, please contact Tax Administration Jamaica, any Revenue Service Centre or any tax office nearest you.

WHAT HAPPENS ON THESE VISITS

An officer will:

Advise you of your rights and responsibilities as at taxpayer.

Answer all questions related to:

1. Statutory requirements for the maintenance of books and records.
2. Declaration and filing requirements.
3. Special programmes and schemes applicable to your business operations.

FOR FURTHER DETAILS

Call: 1-888-TAX-HELP (829-4357) / 1-888-GO-JA-TAX (465-2829)

Email: taxhelp@taj.gov.jm | Website: www.jamaicatax.gov.jm /

www.jamaicatax-online.gov.jm | Facebook: www.facebook.com/jamaicatax

Twitter: @jamaicatax | Visit any tax office nearest you