

How to Clear the Browser's Cache (Firefox)

1. Loading the Clear Browser's Cache settings page

- a. Open the **'Settings'** Menu by clicking on the **three lines** (Fig. 1) situated at the top-right corner of your browser.

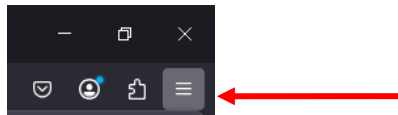


Figure 1- Loading the 'Settings' Menu

- b. Hover cursor to **'History'** (Fig. 2).

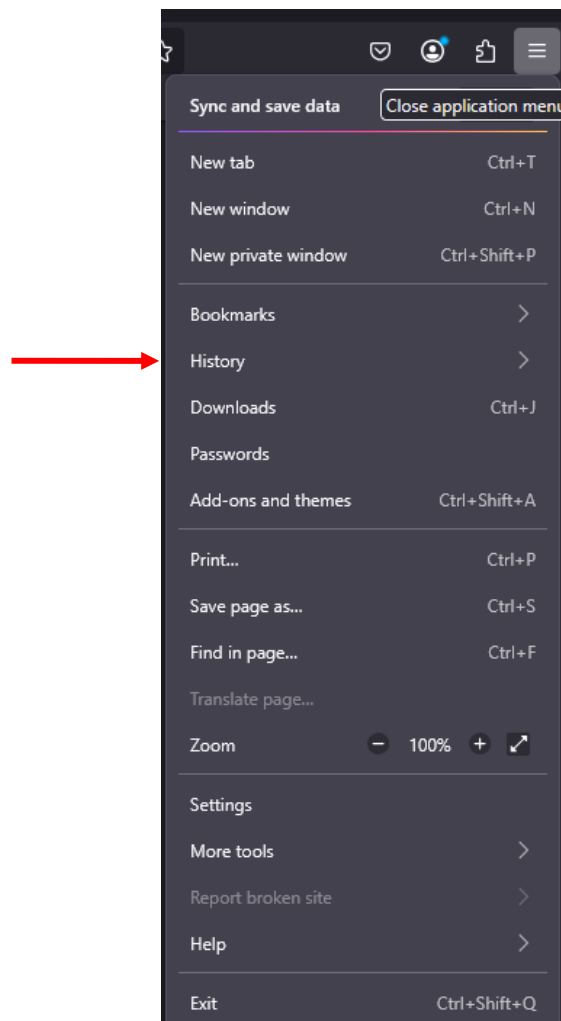


Figure 2 - Selecting 'History' option

- c. Click on '**Clear recent history...**'

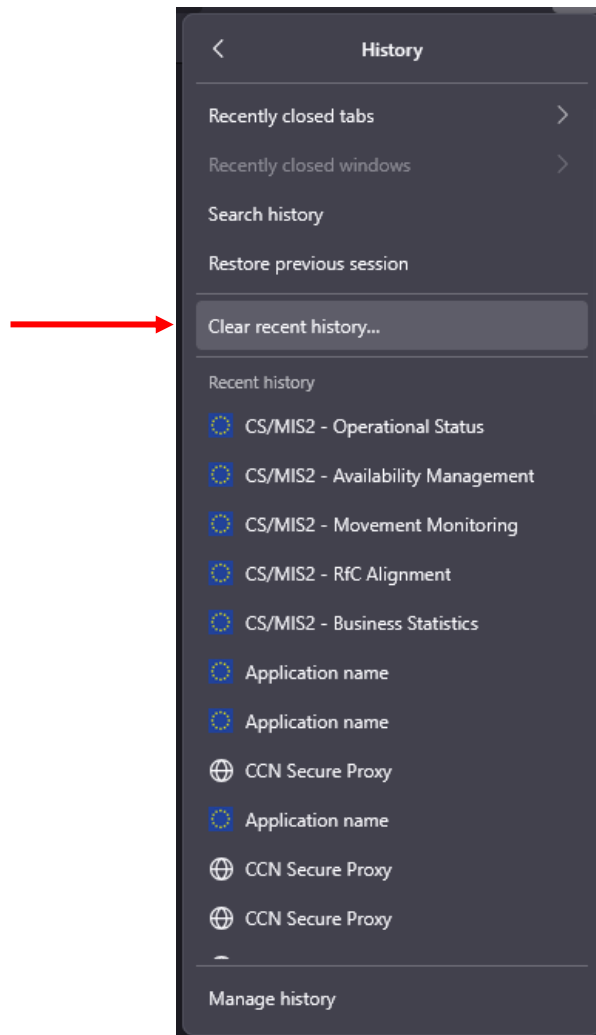


Figure 3 - Selecting 'Clear recent history...'

2. Clearing browser's cache/data

- a. In the following pop-up window that is displayed (*Fig. 4*), select the following criteria:
- i. **When:** Everything
 - ii. **Cookies and site data:** Ticked
 - iii. **Temporary cached files and pages:** Ticked
 - iv. **Note:** Any other option may be left ticked/unticked based on user's preference.
- b. Click on the '**Clear**' button.

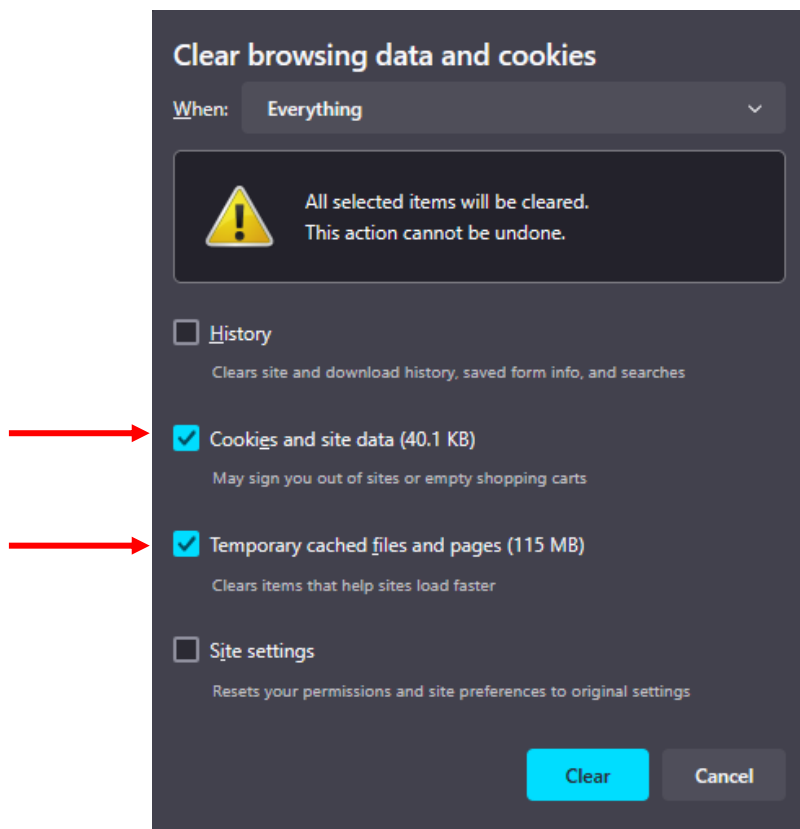


Figure 4 - Cache Selection Criteria

3. Close Mozilla Firefox completely to finish clearing the browser's cache.
4. Re-open Firefox and proceed to browse the intended page/solution.