



REGISTER FOR VAT REWARD

- ☑ Dial ***800#**
- ☑ Select **language**
- ☑ Choose 4 **EBM_Services**
- ☑ Choose 1 **VAT Reward**
- ☑ Enter your **National Identification Number**
- ☑ Choose 1 to confirm

You will receive a confirmation message with a registered **telephone number** and **password**

HOW TO CHECK ACCRUED VAT REWARDS

- ☑ Go to **myrra.rra.gov.rw**
- ☑ Fill in your registered telephone Number and password
- ☑ Click on **Log in**
- ☑ You will be routed to a page with all your receipts details and the accrued rewards balance.

WHEN YOU ARE DENIED AN EBM RECEIPT OR GIVEN ONE WITH WRONG AMOUNT

Send the following to
0739008010 (WhatsApp):

- ☑ Proof of payment (eg: Mobile Money message, bank slip or transfer, undervalued receipt, or non-EBM receipt provided by the seller)
- ☑ Seller's location (TIN, Business sign post, physical address, etc.)
- ☑ A telephone number or bank account linked to your VAT Rewards